A-Vision Agency

Official Virginia Medicaid Resources

Official websites and contacts for current information.

Virginia Medicaid resources

- DMAS: Member letters, FAQs and partner toolkits — https://www.dmas.virginia.gov/news-updates/new-federal-requirements/faqs-member-letter-and-outreach-tools/
- Cover Virginia: https://coverva.dmas.virginia.gov/
- CommonHelp: https://commonhelp.virginia.gov/
- Find local DSS: https://www.dss.virginia.gov/localagency/

Pregnancy and postpartum coverage

Official Virginia pregnancy and postpartum coverage information — https://coverva.dmas.virginia.gov/learn/coverage-for-pregnant-individuals/cardinal-care-pregnancy-and-postpartum-coverage/

Phone assistance

Cover Virginia: 1-855-242-8282. TTY: 1-888-221-1590.

Before contacting an agency

- Have the actual notice and its listed deadline available.
- Write down your question and the specific information requested.
- Record any receipt, case number or follow-up instruction.
- Ask for language or accessibility assistance if needed.

Important boundary

An A-Vision resource cannot override current official instructions, eligibility decisions, or notice deadlines.

Official Medicaid source

https://www.dmas.virginia.gov/news-updates/new-federal-requirements/faqs-member-letter-and-outreach-tools/

Continue learning with A-Vision

Explore the complete Coverage Continuity training or request organizational training and implementation support: https://www.a-visionagency.com

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